

Remsoft's Software Maintenance Program

Our commitment to our products and to our clients is manifested through the Remsoft Software Maintenance Program – an industry-leading support and upgrades program.

WHY SUBSCRIBE?

The Program is a generous technical support and product upgrades program providing registered users of *Remsoft products* with a host of ongoing benefits.

The program's primary functions are:

- To make technical support available to users of Remsoft products. Technical support is available by phone, e-mail or fax with support provided by experts who know the software better than anyone and – dare we say – have seen it all!
- To provide timely and substantive software upgrades that deliver powerful new features and software functionality that will enhance how you use the software and enable you to meet planning objectives more effectively.

Other benefits to maintenance program subscribers include priority consideration in the development of new features (and new products) as well as priority access to Remsoft User Group Sessions. New features are fully documented and we'll notify you by e-mail when upgrades are available, what's included, and how to get the latest update.

WHAT IS THE VALUE?

Subscribers to the Maintenance Program enjoy enhanced features which invariably mean improved performance and ultimately better planning and better use of time and money for your organization.

New features mean that you will perpetually be on the leading-edge when it comes to planning and have the best tools available anywhere at your disposal for making decisions with respect to land management.

With access to Remsoft's technical desk, it is like having a support team behind you every step of the way as you build models and make planning decisions to meet your individual planning needs. It is the peace of mind of knowing you are never on your own.

WHAT ARE THE FEES?

Remsoft Maintenance Program fees for the first year are included in the initial purchase price of the software. Subsequently, the program is entirely optional. Please contact Phillis@remsoft.com for specific pricing information.

FOR MORE INFORMATION

If you have specific questions about what is covered under the Software Maintenance Program umbrella, we encourage you to contact us with your questions: